

Rapid Knowledge, Practices and Coverage (KPC) Survey **MODULE 8: HEALTH CONTACTS AND SOURCES OF INFORMATION**

INTERVIEWER INSTRUCTIONS

ORGANIZATION OF THIS MODULE

Module 8 consists of three questions that assess the extent of contact with formal and informal health workers. The module also documents sources of health and nutrition information. Note that this module does not contain a tabulation plan or suggested list of indicators.

ASKING QUESTIONS AND RECORDING ANSWERS

In this module, all of the information that you will record is based upon answers directly provided by the mother. It is very important that you ask each question exactly as it is written on the questionnaire.

FILLING IN IDENTIFICATION INFORMATION

Before you begin asking the mother questions, record the cluster, household, and record numbers at the top of the questionnaire. This is the same information that you recorded on the cover page of the survey.

Q.1: FREQUENCY OF CONTACT

In Question 1, you will assess how often the mother comes in contact with different types of formal and informal providers. For each type of provider, ask the mother if she came in contact with the person frequently, sometimes, or never. Circle the appropriate response for each provider.

Q.2: SOURCES OF INFORMATION

In Question 2, you will ask the mother where she gets general information or advice on health and nutrition. Response codes are letters instead of numbers, reminding you that multiple responses are allowed. Circle all that are mentioned by the mother.

Q.3: MASS MEDIA AND HEALTH EDUCATORS

For Question 3, you will ask the mother if she has received health messages from each of the following: radio, television, newspaper, and health educator. You must circle 1 (YES) or 2 (NO) for each.

SUGGESTED QUALITATIVE RESEARCH QUESTIONS

The following open-ended questions may provide valuable information on how and where mothers obtain information:

- How do people in this community communicate news and events?
- Where do women feel most comfortable getting answers to their questions about health? About nutrition? About child care?
- Within your family, who has the final say on decisions regarding health care? Food? Household Purchases? Your children?
- What types of messages have you heard about health and nutrition?
- From where have you received these messages?

IDENTIFICATION	
CLUSTER NUMBER	[] [] []
HOUSEHOLD NUMBER	[] []
RECORD NUMBER	[] []

HEALTH CONTACTS AND SOURCES OF HEALTH INFORMATION

NO.	QUESTIONS AND FILTERS	CODING CATEGORIES			SKIP	
		FREQUENTLY (4 or more times)	SOMETIMES (1-3 times)	NEVER (0 times)		
1	During the last month, how often have you come in contact with each of the following ¹ :					
	Doctor	1	2	3		
	Nurse/Midwife	1	2	3		
	Community Health Worker	1	2	3		
	Health Educator	1	2	3		
	Growth Monitoring Person	1	2	3		
	Trained Birth Attendant	1	2	3		
	Traditional Healer	1	2	3		
2	Where do you get general information or advice on health or nutrition? ²	Formal Network				
	RECORD ALL MENTIONED.	Doctor		A		
		Nurse/Midwife		B		
		Auxiliary Midwife		C		
		Trained Birth Attendant		D		
		Community Health Worker		E		
		Health Educator		F		
		Growth Monitoring Person		G		
			Informal Network			
		Husband/Partner		H		
		Mother/Mother-In-Law		I		
		Sister		J		
		Grandparent		K		
		Aunt		L		
		Friend/Neighbor		M		
		Traditional Healer		N		
	Village Elder		O			
	OTHER _____ (Specify)		X			

¹ PVO to revise list of responses according to the local context.² PVO to revise list of responses according to the local context.

NO.	QUESTIONS AND FILTERS	CODING CATEGORIES		SKIP
3	In the past month, have you received any health messages from the following?	YES	NO	
	Radio?	1	2	
	Newspaper?	1	2	
	Television?	1	2	
	Health Educator?	1	2	
	Community Health Worker?	1	2	